Improve enrollment yield through a high touch, student-centric approach to enrollment management. Blackboard enables you to get admitted students through the door and into the classroom. By increasing your ability to provide high-touch, transparent, and proactive support to prospective and admitted students, you will see significant yield increases. And you’ll gain the business intelligence you need to make timely, data-driven decisions that will improve your process.

**Partnership with proven results**

Our Enrollment Management solutions are rooted in years of experience and proven strategies that yield tangible results. We’ve helped institutions like Ivy Tech enroll 10,000 additional students. Our solutions work because they are tailored to every institution’s unique needs using a methodical and effective approach:

- Define institution-specific enrollment stages based on student behavior
- Conduct a thorough enrollment analysis and strategy
- Detail a holistic enrollment communications plan
- Equip enrollment specialists to conduct personalized phone calls, voicemails, emails, and 1:1 information sessions that arm students with the tools and information they need to succeed
- Optimize a CRM solution to facilitate enrollment and provide valuable business intelligence

**Fully customized solutions**

Every customized solution is designed to nurture students through enrollment in a timely and personalized manner, while ensuring that outreach is coordinated and aligned with your institution’s brand and objectives:

- Extend your team via staff augmentation that can proactively guide candidates through the admissions process.
- Create compelling communications including customized promotional content that highlights your unique value propositions via phone, email, and text.
- Increase and improve student engagement using outreach strategies and technologies that maximize contact and engagement with prospects.
- Develop business intelligence: Data and reporting on key performance metrics, application forecasts, and candidate feedback.

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**The metrics speak for themselves. Within six hours from inquiry, our prospective students are taking follow-up actions to pursue enrollment with Embry-Riddle.»**

*Bill Hampton*

Associate Vice President of Marketing and Enrollment Management, Embry-Riddle Aeronautical University – Worldwide

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**George Washington saw a 29% increase in enrollments within the 18 months of implementing the Blackboard enrollment solutions.**
Our highly trained Candidate Support Resources are dedicated, seamless extensions of your team, available 24/7 and accessible by phone, email and mobile channels. A well-defined process and detailed knowledge base means consistent lead qualification and student engagement.

Respond quickly to inquiries and applications with proactive outreach tools that promote your brand and value proposition, optimizing engagement with marketing support and targeted messaging.

**Inquiry Management**
- Increase application conversion rates
- Nurture prospective students with proactive outreach and customized communications

**Application Management**
- Grow enrollments and application yield rates
- Optimize yield with personalized support through admissions and onboarding

**Let’s talk**

To learn more about how Blackboard’s Enrollment Management solutions can help your institution enhance its enrollment process, please contact your Blackboard Rep or visit [Blackboard.com/lifecycleservices](http://Blackboard.com/lifecycleservices)

“Just six months into our partnership, we have either met or exceeded the four objectives we’d established at the project’s outset. This is a real testimony to Blackboard’s ability to quickly step in and understand those objectives, and to quickly devise and implement a game plan.”

Jason Garne
Sr. Assoc. Dir. of Graduate Admissions, George Washington School of Business